

Terms and Conditions of Pre Tour Booking and Payment

Terms and conditions

- All reservations should be made **no later than 25 April 2014** .
- All pre tours are on a seat in coach (SIC) basis (non-private).
- All pre tours are conducted with English speaking guide.
- Confirmation is subject to availability and will not be confirmed until full payment is received. After 100% prepayment is received, you'll be supplied with a tour voucher.
- You should bring the tour voucher to the pre tour indicated in it. Tour voucher will be provided by Academservice upon 100% prepayment.
- Should the pre tour selected did not achieve the minimum of 20 participants, Academservice has a right to cancel the pre tour.
- Any modification or amendment request for a pre tour booking should be made in writing form and sent to 21wpc-vk@acase.ru **no later than 15 May 2014**.

Terms of cancellation

- Cancellation policy: cancellation can be made without penalties **no later than 25 April 2014**
- Cancellation made **from 25 April till 15 May** is subject to cancellation fee equal 50% cost for the whole tour package.
- Cancellation made **after 15 May** is subject to cancellation fee equal 100% cost for the whole tour package.
- Refund will be made by ACADEMSERVICE **no later than 10 business days** after cancellation. In case payment was made by a bank transfer, bank fees will not be refundable.
- No refunds will be granted for No shows and latecomers.

Terms and methods of payment

- 100% prepayment is required at the moment of booking.
- Payment can be made by Credit Card (Visa/MasterCard/EuroCard/JCB) in RUB or by bank transfer in RUB, USD, EUR.
- Please note that bank transfer fees are at participants or company's charge.
- Please note that American Express, Visa Electron and MasterCard Electron are **not accepted**.